20.2: Chapter 2 (Communication)

Answer Key to Chapter 2 Learning Activities

2. It is important to take action to limit the distractions within the environment when communicating with Mr. Curtis. Upon entry into the room and initial discussion, it would be helpful to identify a few key family members who might contribute to the admission history and excuse the others for a short period of time. Additionally, it is important prior to beginning an interaction that Mr. Curtis consent to discuss admission details in front of the family members who are present. Other factors to consider include limitation to noise distraction within the environment. For example, closing the door to the hallway and turning off the television may be helpful. If Mr. Curtis uses any assistive devices, such as hearing aids or eye glasses, these should also be encouraged. Finally, it is important that the nurse consider strategies to enhance communication. Sitting across from Mr. Curtis, making eye contact, and creating an open, approachable, nonhurried demeanor can help to facilitate the information exchange.

Answers to interactive elements are given within the interactive element.